

Press Office
City of Chicago, Department of Aviation
Nuria I. Fernandez, Commissioner



News Release

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EXPRESS MAIL SERVICE NOW AVAILABLE AT O'HARE

Send your prohibited items home or surrender them at the security checkpoint

CHICAGO – The Chicago Department of Aviation today launched an automated mail system now available at security checkpoints at O'Hare International Airport.

The Mail Safe Express system provides travelers with another option to keep their personal items by choosing to mail them home securely via the United States Postal Service. Located at Checkpoints 1 and 2 in Terminal 1, Checkpoint 5 in Terminal 2, and Checkpoints 7, 7A, and 9 in Terminal 3, the kiosks are a one-stop packaging, payment and vaulted drop-off station that allow passengers to mail items to domestic or international addresses or hold items at a secure location for pick-up upon return to the airport. All major credits cards are accepted for payment.

Every month, nearly 200,000 personal items are surrendered by air travelers going through O'Hare security checkpoints. Despite lists of prohibited items published by the Transportation Security Administration (TSA), travelers continue to bring these items to the checkpoints, often creating frustrating and unfortunate situations.

“Our goal is to provide an alternative for travelers who have mistakenly brought prohibited items with them to the security checkpoints,” said Aviation Commissioner Nuria I. Fernandez. “This new service will provide another option to help travelers keep belongings that have monetary or sentimental value.”

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The Chicago Airport System is self-supporting, using no local or state tax dollars for operations or capital improvements at O'Hare and Midway International airports. Together, Chicago's airports generate more than \$45 billion in annual economic activity and create 540,000 jobs for the region. Please visit www.flychicago.com to learn more about the Chicago Airport System.

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